

# TS100 Utility

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## Documentation

2/8/2021  
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## TS100/TS100A Features

TS100/TS100A can select following operating modes to meet your application.

Following table describes how the operation mode works:

TS100/TS100A Operating Mode

Operating Mode	Description	TS100	TS100A
Read	Use specified format to decode tag data. For example, use SGTIN-96 format to decode tag data. If it succeeded, it sends the decoded data in keystrokes.	✓	✓
Tag Analysis	Parse tag data to get its information. For example, manufacture, model and memory capacity. The tag memory data will also output to host.	✓	✓
Encode	Encode external bar code scanner data in specified format and then write to tags.		✓
Verify	Verify external bar code scanner data with encoded tag data. If it passed*, it sends the bar code data in keystrokes. *Verify is able to identify clone tags, so only tags were encoded with UDC or EAN/UPC+EAS under protection.		✓
Customized Read	Only read the tag which its EPC prefix is same to the one defined in Deactivate and Reactivate mode. The EPC prefix is select-able to be replaced by the one defined in Deactivate and Reactivate mode. Other functions are the same to Read mode.	✓	✓
Deactivate	Use Deactivated EPC prefix to replace EPC prefix of tags.	✓	✓
Reactivate	Use Reactivated EPC prefix to replace EPC prefix of tags.	✓	✓

# Introduction

**TS100Utility** is a tool to set up TS100/TS100A, that is, you can modify TS100/TS100A settings with this program by USB. For further information please refer to [Using TS100Utility](#).

## System Requirements

**TS100Utility** is a Windows-based program, following is the requirements:

- Windows XP/7/10 (x86/x64)
- .NET Framework 4.0

## Install the Program

The setup program is located at the **software\TS100Utility** folder of Disk5472. Execute **TS100UtilitySetup.msi** to install the program on your computer.

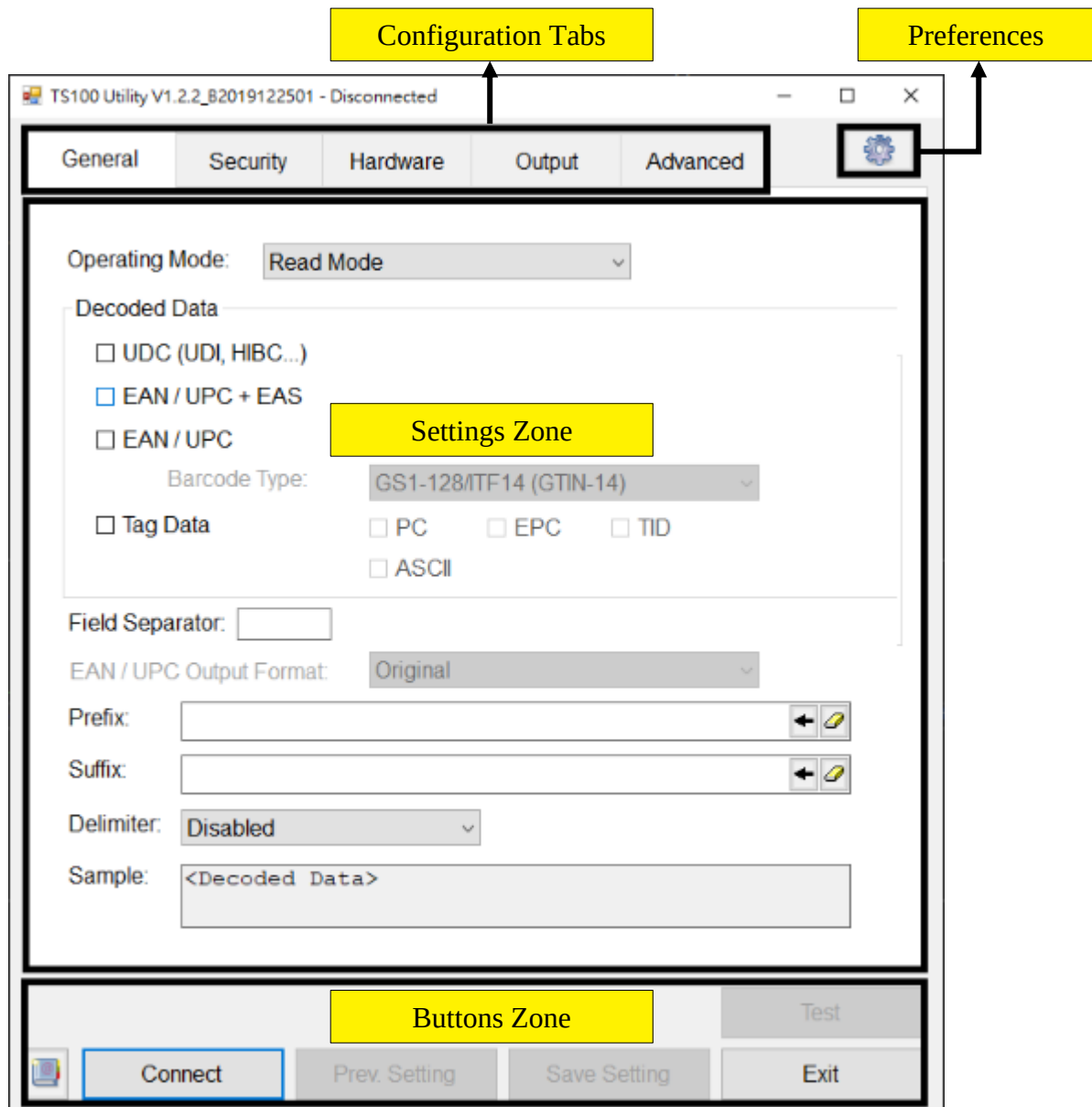
## Start the Program

Follow below steps to execute **TS100Utility**:

1. On the taskbar, click **Start** button, and then select **GIGA-TMS** folder.
2. Click **TS100Utility** to configure TS100/TS100A.

# Using TS100Utility

## Explore the User Interface



The main window contains following elements:

### 1. Configuration Tabs

Show different type of configuration. There is following tabs:

- **General** Tab: Set up Operating Mode of TS100/TS100A. For further information, please refer to [General Settings](#).
- **Security** Tab: Enable/Disable tags protection. Enable to prevent tags from unauthorized modifications. For further information, please refer to [Security Settings](#).
- **Hardware** Tab: Modify hardware configurations. For further information, please refer to [Hardware Settings](#).
- **Output** Tab: Set up output interface and data type. For further information, please refer to [Output Settings](#).

- **Advanced** Tab: Modify Inventory settings or/and output interface. For further information, please refer to [Advanced Settings](#).

## 2. **Settings Zone**

Show the details of specified configuration.

## 3. **Buttons Zone**

There is following buttons:

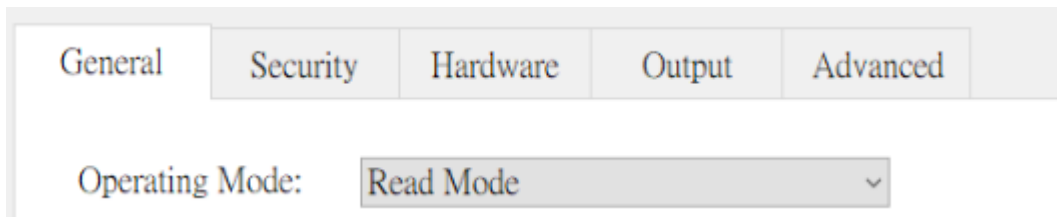
- **Connect** button: Connect to TS100/TS100A.
- **Read Settings** button: Retrieve settings from TS100/TS100A.
- **Update** button: Update modified settings to TS100/TS100A.
- **Exit** button: Disconnect with TS100/TS100A and close the program.
- **Test** button: Update current settings to TS100/TS100A and test functions. For further information, please refer to [Test Functions](#).
- **Help** button: Open the TS100 user manual.

## 4. **Preferences**

Modify software settings. For further information, please refer to [Preferences Settings](#).

## General Settings

In **General Tab**, you could change Operating Mode from the below list.

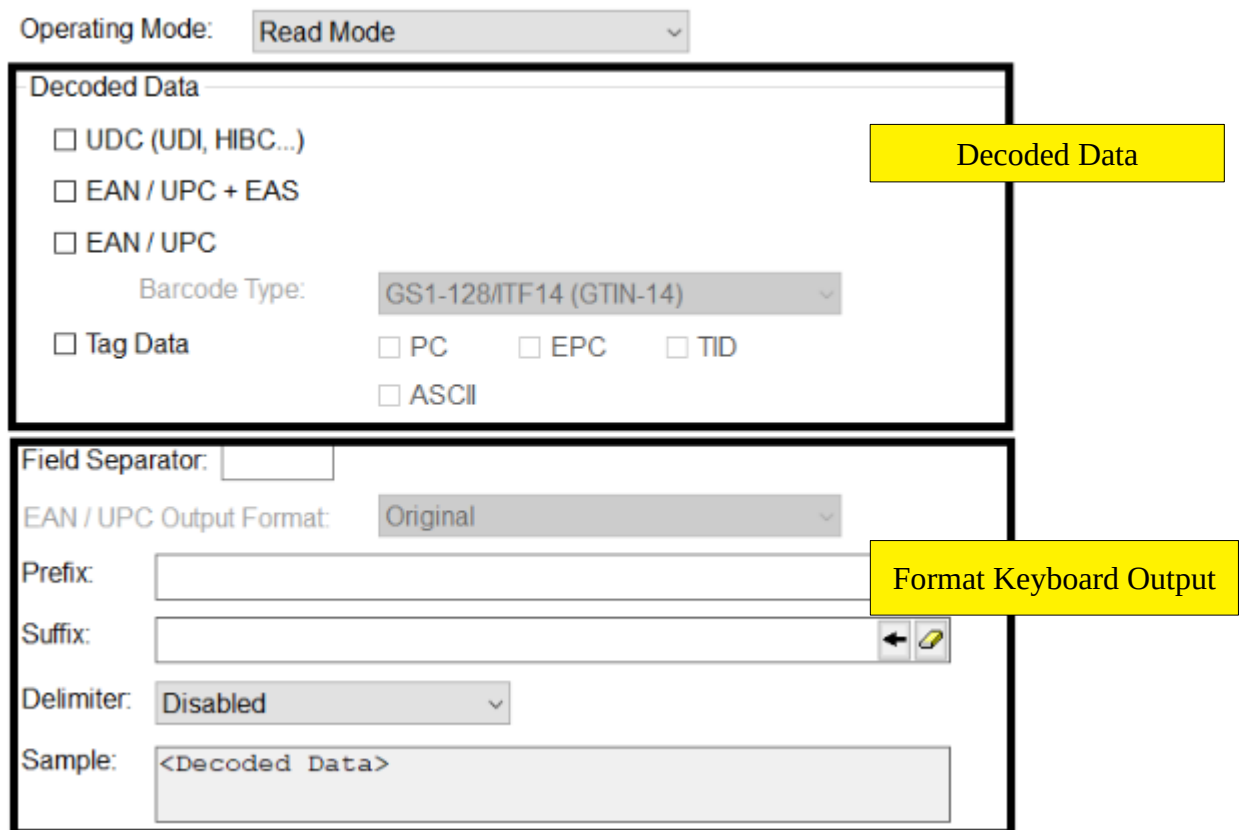


The screenshot shows a software interface with five tabs: General, Security, Hardware, Output, and Advanced. The 'General' tab is selected. Below the tabs, there is a label 'Operating Mode:' followed by a dropdown menu currently displaying 'Read Mode'.

*Note: The list only shows supported Operating Modes by the connected device. For supported Operating Mode, please refer to [TS100/TS100A Features](#).*

After Operating Mode changed, it shows relative configuration as following.

- Read Mode




The screenshot shows the configuration options for 'Read Mode'. At the top, 'Operating Mode:' is set to 'Read Mode'. Below this, there are two main sections:

- Decoded Data:** This section includes checkboxes for 'UDC (UDI, HIBC...)', 'EAN / UPC + EAS', and 'EAN / UPC'. Below these is a 'Barcode Type:' dropdown menu set to 'GS1-128/ITF14 (GTIN-14)'. There are also checkboxes for 'Tag Data', 'PC', 'EPC', 'TID', and 'ASCII'.
- Format Keyboard Output:** This section includes a 'Field Separator:' text box, an 'EAN / UPC Output Format:' dropdown menu set to 'Original', a 'Prefix:' text box, a 'Suffix:' text box with a clear button, a 'Delimiter:' dropdown menu set to 'Disabled', and a 'Sample:' text box containing '<Decoded Data>'. A yellow callout box points to this entire section.

1. **Decoded Data:** TS100/TS100A tries to decode tags in selected formats.
2. **Format Keyboard Output:** Set up field separator, prefix, suffix or/and delimiter. Sample field shows the result of output format. (Only apply in keyboard output.)
  - **Field Separator:** Use a char to split each parts of Tag Data (PC, EPC and TID).
  - **EAN/UPC Output Format:** Change EAN/UPC output to the selected format.
  - **Prefix:** Append an indicated string to the beginning of the output.
  - **Suffix:** Append an indicated string to the end of the output.
  - **Delimiter:** Append a delimiter to the end of the output.



NOTE: Prefix/Suffix accept visible keys and control keys, so you may use  to delete text.

- Deactivate Mode

Operating Mode:

**EPC Prefix**

Deactivate EPC Prefix (Hex):  **EPC Prefix**


Reactivate EPC Prefix (Hex):

**Normalize EPC Prefix (for Read)**

Normalization:  **Normalize EPC Prefix (for Read)**

Company Length:

**Format Keyboard Output**

Prefix:  

Suffix:

Delimiter:

Sample:

- EPC Prefix:** TS100/TS100A replaces *EPC Prefix* with *Deactivated EPC Prefix* of tags.
- Normalize EPC Prefix (for Read):** TS100/TS100A outputs modified EPC after tags were deactivated. If Normalization is enabled, it outputs EPC with EAN/UPC prefix instead.
- Format Keyboard Output:** Set up prefix, suffix or/and delimiter. Sample field shows the result of output format. (Only apply in keyboard output.)

For more information, please refer to [Deactivate/Reactivate Tags](#).

- Reactivate Mode

Operating Mode:

EPC Prefix

Deactivate EPC Prefix (Hex):

Reactivate EPC Prefix (Hex):

Normalize EPC Prefix (for Read)

Normalization:

Company Length:

Prefix:

Suffix:

Delimiter:

Sample:

1. **EPC Prefix:** TS100/TS100A replaces *EPC Prefix* with *Reactivated EPC Prefix* of tags.
2. **Normalize EPC Prefix (for Read):** TS100/TS100A outputs modified EPC after tags were reactivated. If Normalization is enabled, it outputs EPC with EAN/UPC prefix instead.
3. **Format Keyboard Output:** Set up prefix, suffix or/and delimiter. Sample field shows the result of output format. (Only apply in keyboard output.)

For more information, please refer to [Deactivate/Reactivate Tags](#).

- Tag Analysis Mode

Nothing else need to set in this mode.

*NOTE: If you select this mode, [Output Interface](#) will set to “keyboard Emulation” only.*

- Verify Mode

Nothing else need to set in this mode.

- Encode Mode

Operating Mode:

Format

UDC Universal Data Convert to EPC

EAN / UPC + EAS

EAN / UPC

**Format:** Specified a format to encode bar code data.

- Customized Read Mode

Operating Mode:

EPC Prefix

Deactivate EPC Prefix (Hex):

Reactivate EPC Prefix (Hex):

Normalize EPC Prefix (for Read)

Normalization:

Company Length:

Prefix:

Suffix:

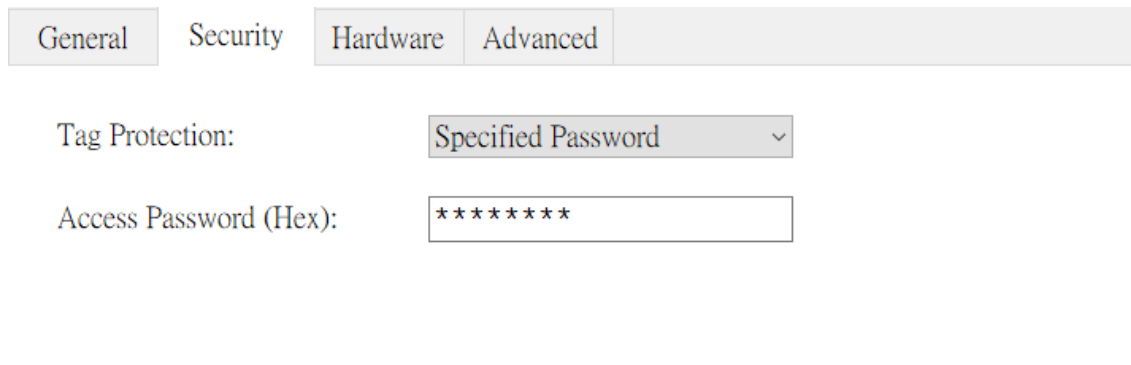
Delimiter:

Sample:

1. **EPC Prefix:** TS100/TS100A inventories the tags with *Deactivated EPC Prefix* or *Reactivated EPC Prefix*.
2. **Normalize EPC Prefix:** TS100/TS100A outputs EPC after tags were inventoried. If Normalization is enabled, it outputs EPC with EAN/UPC prefix instead.
3. **Format Keyboard Output:** Set up prefix, suffix or/and delimiter. Sample field shows the result of output format. (Only apply in keyboard output.)

## Security Settings

In **Security Tab**, you could change the type of tag protection as below.



The screenshot shows a software interface with four tabs: General, Security, Hardware, and Advanced. The Security tab is active. Below the tabs, there are two settings:

- Tag Protection:** A dropdown menu currently showing "Specified Password" with a downward arrow.
- Access Password (Hex):** A text input field containing eight asterisks (\*\*\*\*\*).

There are three types of protection as below:

1. **Disabled:** Disable tag protection.
2. **Dynamic Password:** The password is figured out by TS100/TS100A so that every tag has different password. (Also, every TS100/TS100A would generate different password with the same tag.)
3. **Specified Password:** Assign a static password to protect tags.

# Hardware Settings

In **Hardware Tab**, you could change configurations as below.

General	Security	Hardware	Output	Advanced	
Profile: USA (902.75 ~ 927.25) ▾					
RF Power: 11 dbm ▾					
Sensitivity: -74 dbm ▾					
Buzzer: On (Alert once per tag) ▾					
USB Type: HID + Keyboard ▾					
Wi-Fi Settings					
BLE Settings					

- **Profile**  
Identify the TS100/TS100A frequency range.
- **RF Power**  
Optimize inventory effect.
- **Sensitivity**
  - Affect how reader distinguishes signal and noise.
  - Affect Tag Access (Write, Read, Kill, Lock) behavior.
  - Does not affect reader inventory behavior.

If sensitivity value is low (ex: -84dBm)

- Reader is more sensitive to RF signals.
- More likely to consider noise as a signal.
- Easier to access tags with distance.
- Sometimes make it more difficult to access tags that are too close.

If sensitivity value is high (ex: -60dBm)

- Reader is less sensitive to RF signals.
- Less likely to consider noise as a signal.

- More difficult to access tags with distance.
- Easier to access tags that are too close.

Note: It is not necessarily better to increase Sensitivity because noises may be considered as a signal. In practice, the value with the highest probability of successful Tag Access will be selected according to the situation.

- **Buzzer**

Switch the buzzer ON/OFF.

- **USB Type**

Configure USB type as “HID + Keyboard” or “Virtual COM”.

*NOTE: After you apply TS100 to “Virtual COM”, You need to [install CDC driver](#) if your OS is under Windows 10.*

- **(Wi-Fi Settings)**

Configure Wi-Fi settings to enable the feature of connection with Wi-Fi.

(It is invisible If the TS100/TS100A without Wi-Fi module.)

- **(BLE Settings)**

Configure BLE settings to identify the device.

(It is invisible If the TS100/TS100A without BLE module.)

# Output Settings

In **Output Tab**, you could change configurations as below.

The screenshot shows the 'Output' configuration window with the following settings:

- Data Type:** Decoded Data
- TCP Server Address:** [Empty]
- Output Interface:**
  - Auto (Sending data to the connected interface)
  - User Defined
    - Keyboard Emulation
      - Language:** English (Built-in)
      - Type:**  USB  BLE
    - HID / Virtual COM
    - BLE
    - TCP Client (Wi-Fi)
    - TCP Server (Wi-Fi)

- **Data Type**  
Set data as **Decoded Data** or **Raw Data**. (It does not affect “Keyboard Emulation” data.)
- **TCP Server Address**  
Assign a TCP server address and port if you want to send data to a remote server. Also, you need to set [Output Interface](#) to “Auto” or select “TCP Server (Wi-Fi)”.

- **Output Interface**

- **Auto:** TS100/TS100A sends data to all the connected interfaces.
- **User Defined:** Enable/Disable each output interface below.

- **Keyboard Emulation:** TS100/TS100A prints data as a keyboard.

- **Language:** Apply keyboard layout to TS100/TS100A to output prefix and suffix correctly.

*NOTE: Please make sure the bar code scanner output language is the same with it.*

- **(Type):** TS100/TS100A as a USB keyboard or a BLE keyboard. (It is invisible If the TS100/TS100A without BLE module.)

*NOTE: If you set up [USB Type](#) to “Virtual COM”, TS100/TS100A cannot be a USB keyboard.*

- **HID / Virtual COM:** TS100/TS100A sends data to the host by USB.

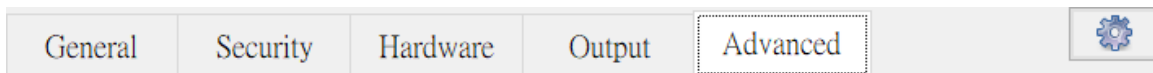
- **(BLE):** TS100/TS100A sends data through BLE. (It is invisible If the TS100/TS100A without BLE module.)
- **(TCP Client (Wi-Fi)):** TS100/TS100A sends data to the client devices which has connected to TS100/TS100A by TCP. (It is invisible If the TS100/TS100A without Wi-Fi module.)
- **(TCP Server (Wi-Fi)):** TS100/TS100A sends data to the remote server by TCP. (It is invisible If the TS100/TS100A without Wi-Fi module.)

*NOTE: Set up Remote Server IP and port at [TCP Server Address](#).*



## Advanced Settings

In **Advanced Tab**, you could change configurations as below.



Lock Settings (Using 'Manager Card' to modify settings next time.)

Inventory Tags

Time to remove	 2.0 %
Repeat Interval	 Never

- **Lock Settings**

Enable to prevent from settings modification.

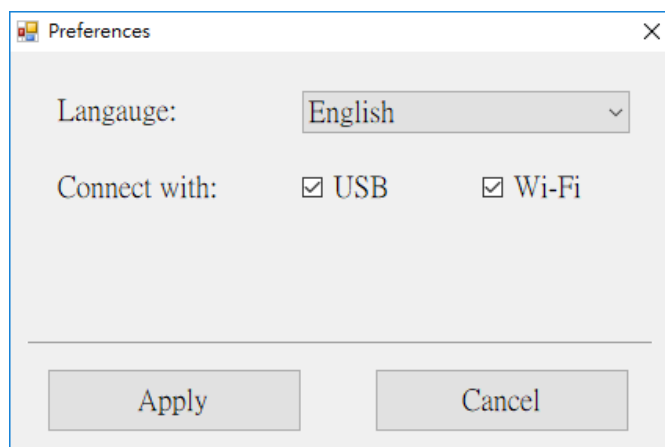
*NOTE: If TS100/TS100A is locked, you should place "Manager Card" on the TS100/TS100A to unlock it before you update settings. (Please refer to [Unlock Settings.](#))*

- **Inventory Tags**

- **Time to remove:** Set how long TS100/TS100A could not inventory the tag which just appeared in the field, it thought the tag was removed.
- **Repeat Interval:** Set how long to re-send output data for the same tag.

## Preferences Settings

Click **Preferences** button, you could change configurations as below.




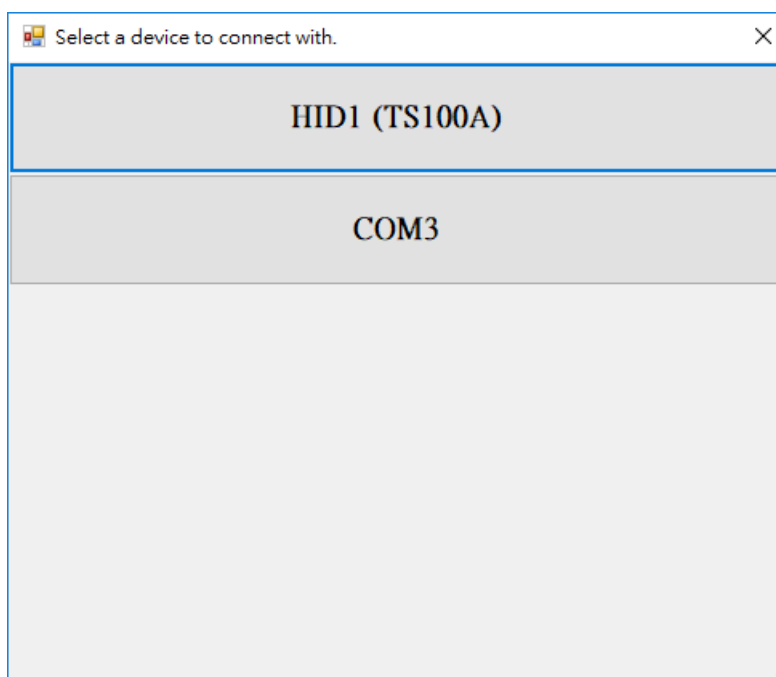
- **Language:** Modify software UI language.
- **Connect With:** TS100Utility will search TS100/TS100A in the selected interfaces when you click **Connect** button in the main window.
- **Apply:** Apply modifications.
- **Cancel:** Cancel all modifications.

## Tutorials


### Connect to TS100/TS100A

#### Connection by USB

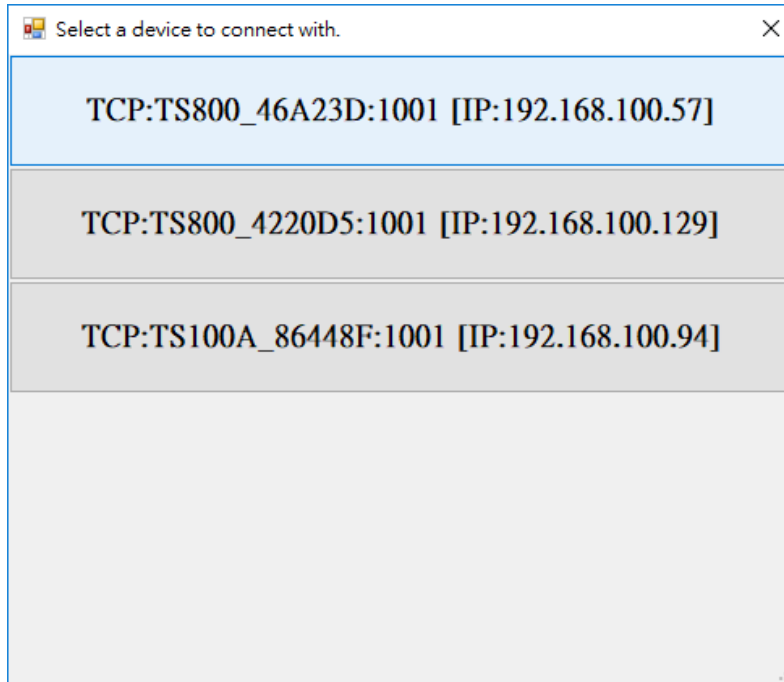
1. Plug in TS100/TS100A to your computer by USB.
2. Select the USB checkbox in the [Preferences Settings](#) and click **Apply** button.
3. Click  button in the main window.
  - 3.1. If there is only one device could be found, it connects the device directly.
  - 3.2. If there is more than one device could be found, it shows a list as blow. Then you may select a target device to connect with.



#### Connection by Wi-Fi

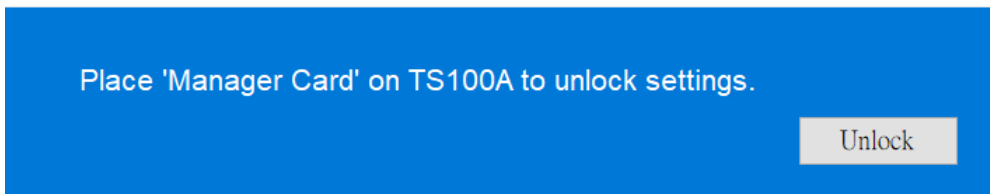
1. Make sure that [Wi-Fi Settings](#) is ready. (You may connect to TS100/TS100A by USB to set up Wi-Fi Settings.)
2. Select the Wi-Fi checkbox in the [Preferences Settings](#) and click **Apply** button.
3. Click  button in the main window.

It shows a list as blow. Then you may select a target device to connect with.




## Unlock Settings

If the device is locked, it alerts you to unlock settings as below.



Please follow below steps to unlock it.

1. Place **Manager Card** on TS100/TS100A.
2. Click  button.

## Update Settings

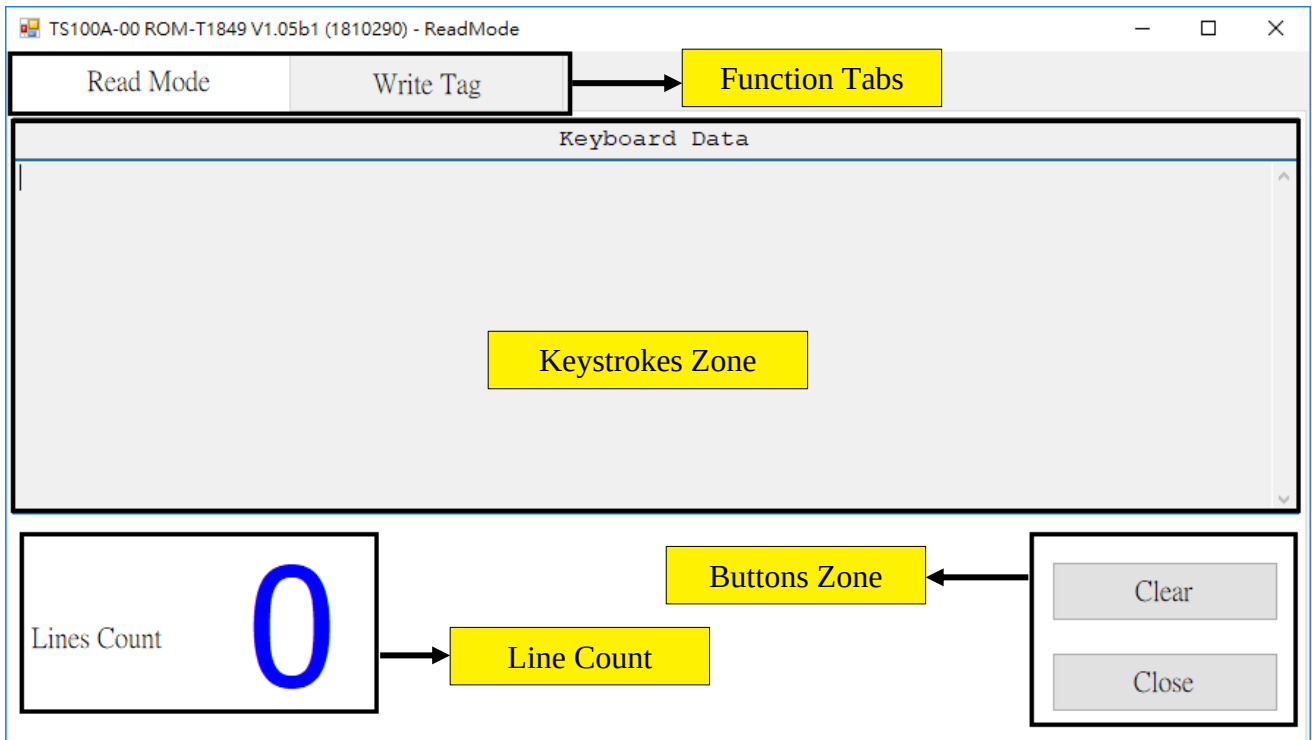
Please follow below steps to update settings to TS100/TS100A.

1. [Connect to TS100/TS100A.](#)
2. Modify settings to fit your need.
3. Click **Update** button to save the settings to TS100/TS100A.
4. Click **Exit** button to close the program.

## Test Functions

You may test current settings whether it meets your expectation in this window.

After connecting with TS100/TS100A, click **Test** button, a window shows as below:



The window contains following elements:

1. **Function Tabs:** Test TS100/TS100A in current Operating Mode or write data to tags.
  - **Operating Mode** Tab: This tab depends on which mode TS100/TS100A is.
  - **Write Tag** Tab: Encode data to tags. Refer to [Write Tag](#).
2. **Keystrokes Zone:** Show TS100/TS100A output data here.
3. **Buttons Zone:** There is following buttons:
  - **Clear** button: Clear data in Keystrokes Zone.
  - **Close** button: Close the window and then back to main window.
4. **Line Count:** Show how many lines in Keystrokes Zone.

## Write Tags

You may write data to tags with a selected format.

Click **Test** button, and then click **Write Tag** tab on the new window. A window shows as below:

The screenshot shows the 'Write Tag' window with the following elements:

- Data:** A text input field for entering data.
- Clear data after writing tags:** A checked checkbox.
- Format:** A section with radio buttons for UDC, EAN/UPC + EAS, EAN/UPC, EPC, and ASCII. A link 'Universal Data Convert to EPC' is next to the UDC option.
- Access Password:** A checked checkbox and a text input field containing '00000000'.
- Write:** A button to execute the write operation.
- Write Tag:** A button to open the 'Write Tag' tab.
- Note:** A red text note stating 'Note: TS100A can't read tags currently.'
- Table:** A table with columns 'No.', 'Data', and 'Result'.
- Clear:** A button to clear the data.
- Close:** A button to close the window.

The window contains following elements:

1. **Data:** Enter data for the source of encoding.
2. **Encode Format:** Support following formats:
  - **UDC:** Data could be any character. (The format is defined by GIGA-TMS.)
  - **EAN/UPC + EAS:** Follow Gen2 standard to encode EAN/UPC. (Serial number is generated by TS100/TS100A.)
  - **EAN/UPC:** Follow Gen2 standard to encode EAN/UPC. (Assign a serial number by yourself.)
  - **EPC:** Write hexadecimal data to EPC without encoding.
  - **ASCII:** Encode data to ASCII.
3. **Write Tag:**
  - Assign an Access Password to unlock the tag if its EPC bank has been locked.
  - Click **Write** button to encode data in selected format and write to tags.

4. **Result:** History of writing tags.

- **Clear** button: Clear the result list.
- **Close** button: Close the window and then back to main window.

Step 1> Place a tag on the TS100/TS100A.

Step 2> Select an encode format.

Step 3> Enter data In Data field.

Step4> Press “Write” button to write the tag.

## Deactivate/Reactivate Tags

Following below steps to deactivate and reactivate a tag.

1. Encoding a bar code data ("01234565") to a tag in "EAN/UPC" format, so that EPC data = "3038013481E8498000000001".

2. Setting:

2.1.

**Operating Mode** = Read Mode

**Decoded Data:** Select "Tag Data" and "EPC".

Operating Mode:

Output Format:

Decoded Data

UDC (UDI, HIBC...)

EAN / UPC + EAS

EAN / UPC

Barcode Type:

Tag Data     PC     EPC     TID

ASCII

2.2.

**Operating Mode** = Deactivate Mode

**Deactivate EPC Prefix** = FFFF

**Reactivate EPC Prefix** = 3400

Operating Mode:

EPC Prefix

Deactivate EPC Prefix (Hex):

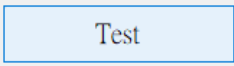
Reactivate EPC Prefix (Hex):

Normalize EPC Prefix (for Read)

Normalization:

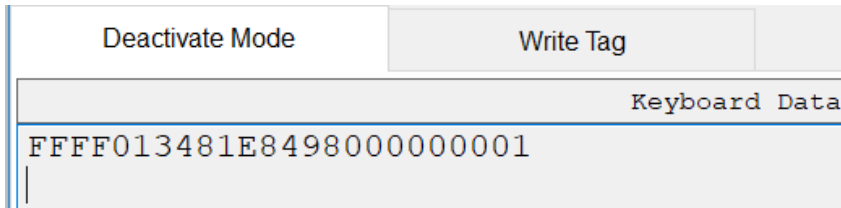
Company Length:



3. Clicking  button.

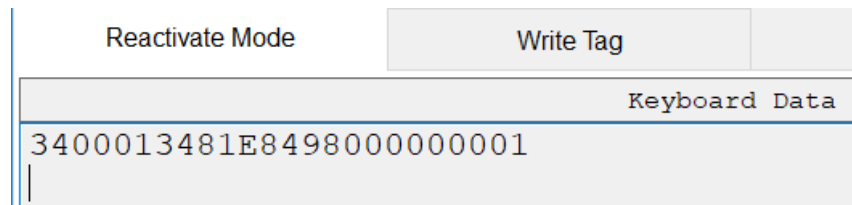
4. Taking the tag on the TS100/TS100A. The EPC data will be changed as below.

EPC data = "FFFF013481E8498000000001" (Now the tag has been deactivated.)



5. Setting up **Operating Mode** = *Reactivate Mode*, so that you're able to change EPC to

EPC data = "3400013481E8498000000001" (Now the tag has been reactivated.)

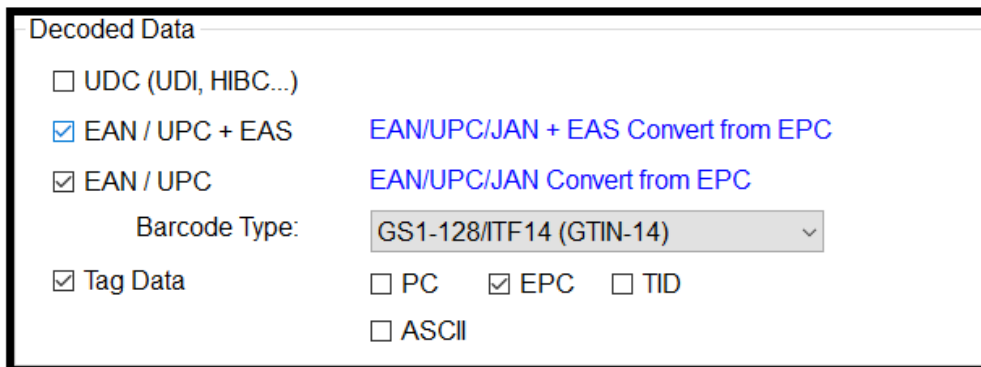


**Note:**

- When you deactivate/reactivate a tag, TS100/TS100A will output data. (Output data depend on what **Decoded Data** you selected in *Read Mode*.)

Operating Mode:

Output Format:



- Following below steps, you could get EAN/UPC data even if EPC prefix has been changed.

(1) Setting:

**Operating Mode** = *Read Mode*

**Decoded Data:** Select *EAN/UPC*.

(2) Setting:

**Operating Mode** = *Deactivate Mode*

**Normalization** = *EAN/UPC*

Operating Mode:

Output Format:

Decoded Data

UDC (UDI, HIBC...)

EAN / UPC + EAS

EAN / UPC [EAN/UPC/JAN Convert from EPC](#)

Barcode Type:

Tag Data  PC  EPC  TID

ASCII

(3) Clicking  button.

(4) Taking the tag (EPC=**3400**013481E8498000000001) on the TS100/TS100A. The EPC data will be changed to **"FFFF013481E8498000000001"** (it is a deactivated tag).

*TS100/TS100A output the bar code data (01234565).*

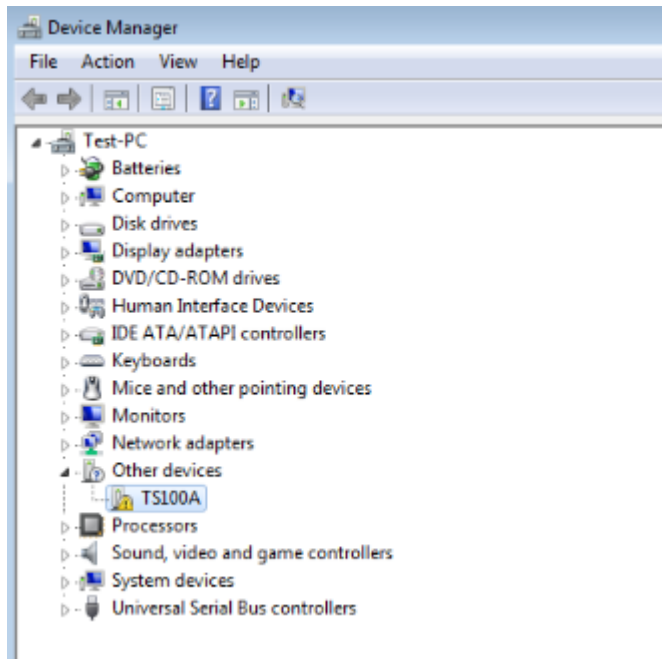
<input type="button" value="Deactivate Mode"/>	<input type="button" value="Write Tag"/>	<input type="button" value=""/>
Keyboard Data		
01234565		

## Install CDC driver

When you set USB Type to Virtual COM, you could follow below steps to Install CDC driver.

[Win7]

1. Open [Device Manager] / [Other devices] / [TS100A]

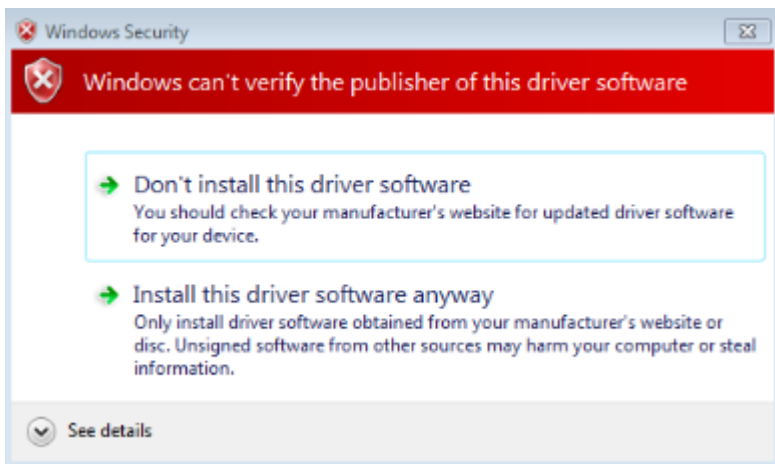


2. Right click mouse on [TS100A], select [Update driver Software...]

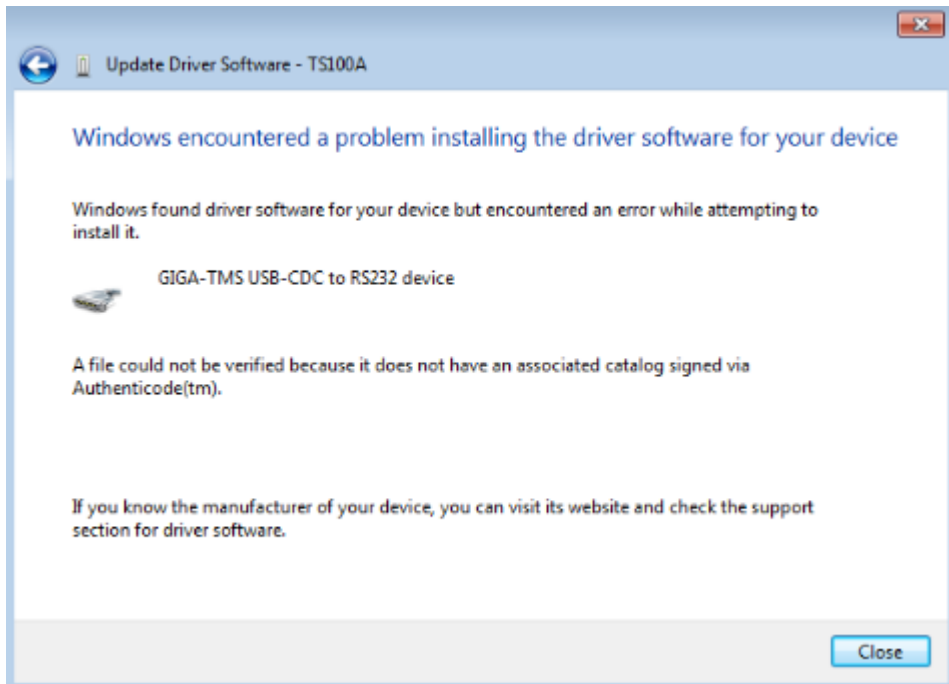
3. Select the directory which contains GIGA-TMS\_CDC.inf.

\* Download & Unzip the file: [http://ftp.gigatms.com.tw/public/disks/common/Driver/GIGA-TMS\\_CDC.zip](http://ftp.gigatms.com.tw/public/disks/common/Driver/GIGA-TMS_CDC.zip)

4. Click [Install this driver software anyway]



5. Wait for installation...



6. After installation, a device named [GIGA-TNS USB-CDC to RS232 device] under [Ports (COM & LPT)]



# Update History

## 8Feb2021 release

- Version 1.1R8
- Update [Sensitivity](#) description.

## 26Feb2020 release

- Version 1.1R7
- Update [Explore the User Interface](#) snapshot.
- Update [Read Mode](#) snapshot and description.

## 17Jan2020 release

- Version 1.1R6
- Add index of [Install CDC driver](#).

## 25Dec2019 release

- Version 1.1R5
- Update [Explore the User Interface](#) snapshot according to TS100Utility v1.2.2
- Update [Read Mode](#), [Deactivate Mode](#), [Reactivate Mode](#) and [Customized Read Mode](#) snapshot and description.
- Update [Write Tags](#), [Deactivate/Reactivate Tags](#) snapshot and description.

## 10Sep2019 release

- Version 1.1R4
- Update [USB Type](#) description.
- Add Tutorial: [Install CDC driver](#).

## 2Jul2019 release

- Version 1.1R3
- Update [Hardware Settings](#) description.
- Update [Output Settings](#) description.

## 2Jul2019 release

- Version 1.1R2
- Add Tutorials: [Deactivate/Reactivate Tags](#)
- Update [Deactivate Mode](#) description.
- Update [Reactivate Mode](#) description.
- Update description of deactivate and reactivate mode in [TS100/TS10A Features](#).

## 24Jun2019 release

- Version 1.1R1
- Update [Explore the User Interface](#) snapshot according to TS100Utility v1.1R5.
- Update [Tag Analysis Mode](#) description.
- Add [Output Settings](#) chapter.
- Update [Advanced Settings](#) description.
- Update [Write Tags](#) description.

#### **09May2019 release**

- Version 1.0R10
- Updated [Explore the User Interface](#) snapshot according to TS100Utility v1.1R1
- Update [Hardware Settings](#) snapshot.
  - Add [USB Type](#) description.
- Modify [Advanced Settings](#) snapshot.
  - Add [Lock Settings](#) description.
  - Update [Output Interface](#) description.
- Add [Preferences Settings](#) chapter.
- Add [Tutorials](#) chapter.

#### **15Apr2019 release**

- Version 1.0R9
- Updated [Explore the User Interface](#) snapshot according to TS100Utility v1.0R32
  - Add **Preferences** description.
- Updated [Hardware Settings](#) snapshot.
  - Updated **Wi-Fi Settings** description.
- Modify [Advanced Settings](#) snapshot.
  - Updated **Output** description.
- Add [Preferences](#) chapter.

#### **18Mar2019 release**

- Version 1.0R8
- Updated Dynamic Password description.
- Updated Verify description.
- Updated Keyboard Layout description.

### **28Jan2019 release**

- Version 1.0R7
- Modify [Explore the User Interface](#) according to TS100Utility v1.0R27

### **07Nov2018 release**

- Version 1.0R6
- Modify Disk Number.

### **02Nov2018 release**

- Version 1.0R5
- Updated TS100/TS100A Features topic.

### **31OCT2018 release**

- Version 1.0R4
- Updated TS100/TS100A Features topic.

### **31OCT2018 release**

- Version 1.0R3
- Add chapters: TS100/TS100A Features, Test Functions, Write Tags.
- Update chapter: Using TS100Utility.

### **30OCT2018 release**

- Version 1.0R2
- Add chapters: Introduction and System Requirements.

### **29OCT2018 release**

- Version 1.0R1